

expereoOne Service Brochure

Real time visibility of your network health from a single view

Version 1.0



Welcome to the intelligent internet

Connectivity is critical

Managing a global internet infrastructure is hard. We get it. Day-to-day management eats time and connectivity loss means bad news for business continuity. Relax. Expereo gives you real-time visibility and control, with the insight you need.

Your entire estate, in one place

No more navigating multiple sites and services. With expereoOne, you get an intuitive, seamless view of your entire network health, overlay and underlay, down to site level. It's a single platform to understand the delivery of your services, get support, view bills and invoices and control your connectivity across the world.

expereoOne

"expereoOne gives us full visibility of our underlay network and out-performs all other portals we use"

IT Director,
Global Technology Manufacturer

"expereoOne is a gem and makes my life easier for service queries. Thank you."

Global Client Executive,
Global Telecommunications Company



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Visibility and Control in the palm of your hand

expereoOne is our intuitive single view customer experience that provides visibility across all our solutions and services – Expereo Internet, Expereo SD-WAN and Expereo Enhanced Internet – via one platform. This means one place to receive service status, invoicing, performance statistics and more.

It's everything you need, in the palm of your hand – to accelerate you into the future and keep you there.

Make real business impacting decisions

Integrated SD-WAN insight provides complete visibility of your underlay and overlay network performance. This means a single view from which you can track orders and view implementation status in addition to monitoring the performance of your SD-WAN networks.

With access to current and historical data, you're empowered to assess if your networks can meet future demands.

Want to integrate expereoOne in your own workflows? Our API lets you go right ahead. You'll gain an unprecedented, consolidated view of your entire network, so you can share information and receive updates directly.

Anticipate and plan for your network needs

Connectivity is the backbone of enterprises in the digital economy. It needs to be adaptable and responsive to business demands. But most of all, you need connectivity you can rely on. Outages impact your business, your customers, and your employees.

Network architectures have become more distributed and complex, and maintaining business continuity has grown increasingly critical. This places increased demands on network management. That's why expereoOne, the single view real time experience, gives you total visibility and control of your entire global network estate. No more disjointed, inefficient views. You can see the underlay, overlay and performance right down to site level.

Expereo makes the complex simple

With expereoOne, the management of your complex global network infrastructure is made simple. Understand the delivery of your services, get support, view bills and invoices and control your connectivity. View your entire network infrastructure estate from a single login on a single device.

Complete visibility – Empower your whole team with a full overview of your fixed wireless, enhanced internet and SD-WAN infrastructure. Easily see all open cases sites, services, and the status of your network. Real-time performance statistics, complemented by 24/7 proactive support, enable you to manage and guarantee global business performance.

A single view – Our unique network visibility platform brings all relevant and contextual capabilities together. Better understand your network. Manage and plan your network strategy. Review network and service health in real-time. Manage global costs and billings for every site and service. Do it all. With one login to a single screen.

A seamless customer experience – If engaging with others and waiting for call backs to get the data and information you need is slowing you down, we've got you. You can access the information needed, on demand. What you can see, you can manage and control.

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Expereo gives you complete control and assurance

From first contact through to delivery and ongoing support, we are personable and proactive, fast and responsive. We help you scale up and down quickly depending on regional needs and demands. Our unmatched expertise and experience mean we can operate to your timescales, while bringing a seamless customer experience and complete visibility to put you in control.

We are your trusted partner for Internet Connectivity

No one knows and understands the internet better than we do. We deliver a secure internet infrastructure wherever you need it. Our database contains all services from Fibre to 5G with their performance levels, commercials, operational, financial and legal frameworks all listed. We are ready.

We give you easy global access, making the world local

Your network is global, and we are local. We have regional teams on the ground, proactively monitoring the network 24/7. We have local relationships with carriers to get things fixed, the people who understand the language and culture, and the support when you need it.

We enable accelerated business agility

You need a partner who can remove the complexity of managing an internet infrastructure. To free up teams. To manage and optimise your cost base. To streamline your vendor portfolios. We enable you to do this with the agility to respond to whatever challenges you face.



**Book a meeting to see how
expereoOne can provide visibility
and insight to help you manage
your global infrastructure**

expereo.com

